



Report of the East North East Area Manager

North East (Inner) Area Committee

Date: 7 September 2009

Subject: Area Delivery Plan/Community Charter Update Report

Electoral Wards Affected:

Chapel Allerton
Moortown
Roundhay

Ward members consulted
(referred to in this report)

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

Council
Function

Delegated Executive
Function available for
Call In

Delegated Executive Function
not available for Call In Details
set out in the report

Executive Summary

This report provides Members with information on progress against the 34 promises outlined in the Inner North East Community Charter and an update on actions and achievements of the Area Management Team relating to priorities and work of the Area Committee since the Area Committee meeting in September 2009. It also provides a brief feedback on the community engagement events held in October.

Purpose of this report

1. This report provides Members with an update on actions and achievements of the Area Management Team relating to priorities and work of the Area Committee since the Area Committee meeting in September 2009. It also provides information on progress against the 34 promises outlined in the Inner North East Community Charter.
2. The report aims to highlight key achievements and provide an exception report for members to ensure that where satisfactory progress has not been made against the Community Charter promises remedial action is in place.

Background Information

3. The ADP for 2008/9 – 2010/11 has been developed following the headings contained within the Vision for Leeds. It is a local expression of the city's commitment to the Local Area Agreement and partnership working. The themes of the ADP are:
 - Culture
 - Stronger Communities
 - Enterprise and Economy
 - Transport
 - Environment
 - Health and Well-being
 - Thriving Neighbourhoods
 - Learning and Young People.
4. The Area Delivery Plan for 2008 -11 was approved by this Area Committee and a refreshed version of the plan was endorsed by the Area Committee on 16 March 2009.
5. Members also agreed at the June meeting of the Inner North East Area Committee to the production of a 'community charter' which will offer a user friendly interpretation of the ADP.
6. The charter is now in place and 34 promises were identified to be delivered for the committee area.
7. Appendix 1 provides details of each of the promises contained within the charter and progress against each of these.
8. A 'traffic light' system has been adopted for the promises;
 - Where there are issues relating to a promise they are flagged as amber to draw members attention to them. Remedial action will be taken by the partnership/lead agency responsible for this action to bring the item back into the right time-scales for delivery.
 - Where there is a more significant risk of the promise not being delivered they are given a red flag status. If any actions reach this status there will be an action plan put in place to ensure that remedial action is taken and progress reported to the Area Committee.

Key Achievements

9. Appendix 1 provides members with full details of progress against each of the promises set out in the Charter; however attention should be drawn to key successes that have been achieved since the launch of the document in September 2009.
- Chapeltown Waymarker public art project
 - Groups identified to fill all available rooms in Palace Community Centre
 - Improvements to Palace and Mandela Community Centres
 - Launch and distribution of the Community Charter
 - New In Bloom groups developing and being supported in Moortown and Oakwood
 - Over 100 people attended the Chapel Allerton Tree lights switch on event
 - Activities group and the school cluster groups working on a full programme of activities for young people and families for the whole year
 - The launch of preventative tasking in Chapeltown
 - Plans and projects in place to improve parks in all three wards
 - Allocation of all of the capital well being funding
 - There is a keen desire from residents in all wards to get more involved in projects and activities in their area with emerging groups in the King Alfred's estate in Moortown, Moortown Community Group, further development of the Impact residents network, Oakwood in Bloom and new chair person of the Friends of Roundhay Park. Work is ongoing by the Area Management Team to further support and develop this.
 - A significant improvement in community relations has been evidenced in the Chapeltown area through the Gang Prevention Strategy and the local Advisory group. With work that has been undertaken being adopted in other parts of the City as good practice.
10. It is worthy of note that of the 34 promises progress has been made on 30 of these and remedial action planned for promises not yet progressed.

Key Issues

11. The progress against all promises and the promises currently at risk can be found in appendix 1.
12. Promises currently at risk of not being delivered are:

Promise	Risk	Remedial Action
6: Develop Mandela Centre into a hub providing a variety of activities for young people overseen by its own youth management group.	Lack of engagement from young people with the development of the young people's steering group.	Work ongoing to review reasons for lack of engagement and events planned to enable recruitment of young people in to group.
10: Deliver community clean-ups through the year with the involvement	Inconsistency with levels of involvement of residents groups in some	Clean ups will still take place through operation champion and other initiatives through the

of local residents groups	communities.	year. Work is ongoing to involve local tenants and schools in clean up activities.
15: Create new local enterprises and jobs through the Chapeltown Biz Centre	Due to the economic climate this may not be achieved with many existing businesses not being able to sustain themselves and high unemployment levels	Meetings to take place with the Biz centre and through the Jobs Enterprises and Training Partnership (JET) actions and projects will be developed.

13. Work is ongoing to identify projects that may be commissioned through well being funds to ensure that all themes have projects and funds are committed in full for the end of the financial period. A more proactive approach will be adopted by the Area Management team for the coming year to ensure that projects and funding is identified at an early stage.
14. The West Yorkshire Youth Work Association (the project) was commissioned to work with the young people's steering group at the Mandela centre. Unfortunately they are currently experiencing issues in recruiting young people to attend consistently and progress the project as anticipated. This has been due to a number of issues and pressures ongoing in the area. Discussions have taken place and a revised action plan developed to attempt to resolve the matter. Further work will continue with both users and non users of the centre over the coming months with regular reports back to the committee and local members.

Community Engagement

15. Community engagement events were held in all three wards during October in line with the community engagement strategy agreed by the Area Committee.
16. The purpose and aim of the events was to seek views of local residents to shape actions for the Area Delivery Plan (ADP) and assist in informing what promises to consider for the 2010/2011 Community Charter with Partners for the area.
17. The events had the traditional market stall information from partners but in addition the use of interactive 'buzzers' was used to gather views on priorities for action from resident.
18. Questions included issues that partners had a desire to seek views on to assist in planning activities over the coming financial year also. A copy of the questions and results along with some outcomes can be found at appendix 2.
19. Events were held in two locations across the area, Space@Hillcrest on 5th October and Allerton Grange High School on 22nd October.
20. Whilst the events were not well attended the feedback from residents was that they found the events useful and informative and the method of using the interactive quiz to consult was enjoyable. Partners attending the events also found them a useful

opportunity to network and find out what colleagues were delivering across the area and make links with projects and programmes.

21. The low attendance could be attributed to various factors, the events were held in an evening after the clocks had changed which may have had a negative impact on residents turning out. In addition anecdotal evidence from some residents was that they venue at Allerton Grange was not accessible due to it being difficult to find the entrance.
22. Due to the low numbers of residents attending both events a more intensive review of the methods of engagement is being undertaken. A report to the committee will be made in February 2010, along with a new Community Engagement Strategy. Ward members will be consulted to shape this through the monthly ward meetings. Ideas to be looked at include better use of existing engagement opportunities with different elements of the community e.g. young people, older people and parents.

Priority Neighbourhoods Update

23. An update for each of the Priority Neighbourhoods will be provided at the next Area Committee but it is worth noting that the new Neighbourhood Manager commenced in post on 30th November 2009 the focus over the coming months will be the exit strategy for the Impact area following the end of the Safer Stronger Communities Funding (SSCF) and how the Impact partnership develops and functions following on from this.
24. The Neighbourhood Improvement Plans for the Impact and BIG priority Neighbourhood Areas are currently under review and will be provided to the February Area Committee.
25. A copy of the priorities for the Moor Allerton Partnership is provided as Appendix 3.

Future Plans

26. During the coming period there are key projects that the Area Management Team will focus work around to ensure delivery against the Community Charter promises and to deliver actions in the Area Delivery Plan.
27. The launch of the preventative tasking pilot will be taking place and work to embed the process will be a priority piece of work in the Chapeltown Area. Early preparation meetings with partners have been held and it is felt that this key piece of work will further support the work that is ongoing around the Safeguarding agenda. The Crime and Grime tasking is now seen as effective partnership working to address issues and resolve problems and the preventative tasking will work on a similar basis but look at the broader issues and agendas in the community.
28. Work will be undertaken by the team around the new joint service centre in Chapeltown including consultation on the greenspace to the rear of the centre and the development of this site, community artwork for the building and the naming of the building.
29. The launch of the 'Oakwood in Bloom' including the support and development of this potential group in the area.

30. The Oakwood clock area developments including proposed plans for environmental improvements to the area, the restoration of the clock and additional public realm works in the surrounding area.
31. The Neighbourhood Manager commenced in post on 30th November and will be focussing on the exit strategy for Impact over the coming 3 months due to the end of the Safer, Stronger Communities Funding (SSCF) and the future development of the group following this. In addition the Neighbourhood Improvement Plan will be reviewed and refreshed to enable the focus of work for the group to be agreed for the coming year.
32. The Neighbourhood Manager will also support the further development of the Beckhill Implementation Group (BIG) and seek to address some of the inequalities that face the BIG priority area through partnership plans.
33. Monthly ward member meetings will continue to be held to provide updates for members on ward based projects which link in to the charter promises and highlight issues.
34. A copy of the timeline providing information of reports to be made at future Area Committee meetings is attached as appendix 4 for members information.

Recommendations

35. The Area Committee is asked to note the contents of this report and approve the new method and format for reporting progress.

Background Papers

Area Committee Roles and Functions 2009/10

Appendices:

- Appendix 1 – Progress on the Community Charter Promises
- Appendix 2 – Community Engagement Event Interactive Questionnaire results
- Appendix 3 – Moor Allerton Partnership Information Leaflet
- Appendix 4 – Area Committee Report Timeline